



IMPROVING THE LIVES OF VULNERABLE PEOPLE

Configure, automate and remotely manage caregiver devices in nursing homes.

Domalys equips nursing homes with connected devices and lamps to reduce the risk of residents falling and to alert caregiver teams in the event of a problem in a residents' rooms. **On average, one in two residents falls**, sometimes resulting in hospitalization, but especially in loss of autonomy. This situation is a source of **permanent stress** for the caregiver teams and for the families.

To solve this, **Domalys** installs **connected lamps** in each resident's room which automatically illuminates its resident to limit their risk of falling and above all warn caregivers directly on their **connected devices** in case of a fall.



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The Challenge



Each **connected device must be configured** to its tailored use case, right from the manufacturing process, with data specific to the nursing home. Once delivered, Domalys also needs to **perform updates on its devices** and **provide remote technical support** to its customers.

The Solution

With **WizyEMM**, Domalys has found an **agile management platform** that meets its organizational needs, from manufacturing to customer service: configuration, update and support are carried out directly from a single interface, with a level of security a healthcare establishment is required to have.

Domalys has become **more efficient** in manufacturing, and can automate the deployments of its updates on its devices. Partnering with WizyEMM, Domalys employees feel **up to date** on the latest technological and device management trends.



WizyEMM has allowed us to **greatly simplify** the manufacturing and distribution of our devices.

The entire production chain is now **more robust**, while allowing us to further personalize our devices.

In addition, WizyEMM allows us to finally have **visibility on the use of these devices** once deployed in the field.

This visibility also allows us **better responsiveness in the support** provided to our customers, and therefore greater satisfaction.

Camille GOUJEAU, Support IoT

<https://www.domalys.com/>